

Friday Opening and Keynote Sessions

Friday Opening Session: Florida State Laws Affecting Dental Laboratories

1 hour of Regulatory Standards Credit

Presented by Bennett Napier, CAE

Effective January 1, 2009, the laws and rules governing dental laboratories doing business in Florida changed significantly. These new requirements address material disclosure, point of origin disclosure and continuing education for dental technicians. Every owner, manager and technician should be informed about how to comply with the new law. This interactive workshop will provide you with a clear understanding of your responsibilities on these issues so you are ready.

Keynote Session: Predictable Esthetic Restorations

6 Hours of Scientific Credit

Presented by Peter Pizzi, CDT, MDT, FNGS & Leonard Kobren, DDS

Sponsored by:



Under the best of circumstances, the transfer of information between the dentist and technician for the fabrication of anterior and posterior restorations is difficult and challenging. This program will present a rational methodology to help eliminate the frustrations often encountered during this endeavor. Communication through pre-operative mounted casts, the diagnostic wax up, preparation guides, and photography as an aid for ceramic builds and color communication, can be incorporated into a routine regimen that will enable the dentist and technician to achieve the highest level of predictability.

Lecture will cover several topics including:

- Case management
- Diagnostic communication
- Ceramic layering and contours
- The use of new technologies
- The importance of photographic communication and perception



Peter Pizzi, CDT, MDT, FNGS

Peter Pizzi, MDT, is the owner and manager of Pizzi Dental Studio Inc. in Staten Island, NY. Mr. Pizzi is also a board member of the ASMDT and a member of ICIO and AACD.

Mr. Pizzi is an educator in the Master Dental Technician Program of New York University and a Technical Fellow and Board Member of Northeastern Gnathological Society. Mr. Pizzi is on the National Advisory Board of Dental Dialogue and frequently lectures to doctors and technicians throughout the United States on a variety of topics.

Leonard Kobren, DDS

Dr. Kobren received his undergraduate degree from Ohio Wesleyan University and is a graduate of Temple University School of Dentistry. Following an internship at the Westchester County New York Medical Center, he entered private general practice with his father, Abraham Kobren, a past president of the American Dental Association. In addition to his private practice, Dr. Kobren taught in the department of Fixed Prosthodontics at the University of Medicine and Dentistry of New Jersey, where he served as director of pre-clinical fixed Prosthodontics. Dr. Kobren has been active with the Ninth District Dental Association, a component of the New York State Dental Association, and has served as a member of the Board of Governors, Chairperson of Continuing Education, Program Chair, Chairperson of the Annual Restorative Conference and as a member of Peer Review.



Dr. Kobren is a board eligible Prosthodontist and received a certificate in Prosthodontics from New York University in 1983. He is president-elect of the Northeastern Gnathological Society and past president of the Northeastern Gnathological Foundation. He is a member of the American College of Prosthodontics and serves as Vice Chair as well as Development Chair of the American College of Prosthodontics Education Foundation. Dr. Kobren maintains a private practice limited to prosthodontics in White Plains, New York.

2010 FDLA Symposium & Expo Course Schedule

	Ceramics	Ceramics / Crown & Bridge	General & Regulatory Standards	Removables	Implants	Español	Laboratory Management
A COURSES 8:00 a.m. – 10:00 a.m.	Course A1 "Ask Kris" Troubleshooting Dental Ceramics, Solving Everyday Problems Kris Kersten, CDT <i>Sponsored by VIDENT</i>	Course A2 RPD Design Course Martin Schmid, CDT <i>Sponsored by BEGO USA, Inc.</i> Removables	Course A3 Staying Competitive by Focusing on Quality Systems and Good Manufacturing Practices Ricki Braswell, CAE <i>Sponsored by NADL</i> Regulatory Standards Credit	Course A4 Removable Prosthetics: Practical Fabrication Tips, Techniques and Products Tom Zaleske <i>Sponsored by Lincoln Dental Supply</i>	Course A5 Predictable Attachment Solutions: Case Design for Partial and Overdentures James Ellison, CDT <i>Sponsored by Sterngold Dental</i>	Curso A6 Fundamentos Para Reproducir la Estética de Dientes Naturales Felix Pages, CDT <i>Sponsored by VIDENT</i>	Course A7 Incorporating Dawson Principles Into Your Laboratory Management Routine Rick Sonntag, RDT <i>Sponsored by GC America, Inc.</i>
B COURSES 10:15 a.m. – 11:15 a.m. OR 10:15 a.m. – 12:15 p.m. OR 10:15 a.m. – 1:15 p.m.	Course B1 Integrated Ceramics Mike DiPaulo, CDT <i>Sponsored by Dentsply Prosthetics</i> (10:15 a.m. – 11:15 a.m.)	Course B2 Dental Laboratory Business Strategies: A Comprehensive CAD CAM Approach Stratius Fotos, BA, CDT <i>Sponsored by Sirona Dental Systems</i> (10:15 a.m. – 11:15 a.m.)	Course B3 Are You Ready to Regulatory Rrr-uuu-uble?! Gary Morgan, CDT & April McDowell <i>Sponsored by Safelink Consulting, Inc.</i> Regulatory Standards Credit (10:15 a.m. – 11:15 a.m.)	Course B4 The New Age of Removable Excellence Donald Yancey, CDT <i>Sponsored by Ivoclar Vivadent, Inc.</i> (10:15 a.m. – 12:15 p.m.)	Course B5 Maximizing the FEE (Function, Esthetics, Excellence) Lecture/Hands-On Demo Jim Collis, CDT <i>Sponsored by VIDENT</i> (10:15 a.m. – 1:15 p.m.)	Curso B6 Replicando la Morfología de los Dientes Posteriores en la Modelación de la Porcelana Nery Paredes <i>Sponsored by FDIA</i> (10:15 a.m. – 11:15 a.m.)	Course B7 Effective Management for Small Labs Jan van der Poll <i>Sponsored by FDIA</i> (10:15 a.m. – 12:15 p.m.)
C COURSES 1:00 p.m. – 3:00 p.m. OR 2:00 p.m. – 3:00 p.m.	Course C1 IPS Emax... the New Restorative Standard Lonnie Lee, CDT <i>Sponsored by Ivoclar Vivadent, Inc.</i> (1:00 p.m. – 3:00 p.m.)	Course C2 Avanté® Press.tige™: No-Prep/Minimal Prep Veneers and Avanté® ZTM Porcelain for Zirconia Jeff Yeider, CDT <i>Sponsored by Zahn Dental</i> (1:00 p.m. – 3:00 p.m.)	Course C3 Alloys for Today's Economy and Maximizing Your Refining Results Marlin Gohn, CDT <i>Sponsored by The Argen Corporation</i> Ceramics/Crown & Bridge (1:00 p.m. – 3:00 p.m.)	Course C4 Digital Photography for the Removable Lab Tom Zaleske <i>Sponsored by FDIA</i> (1:00 p.m. – 3:00 p.m.)	Course C5 Bar Survival Guide Robert Henson, CDT <i>Sponsored by Whip Mix Corporation</i> (2:00 p.m. – 3:00 p.m.)	Curso C6 Introducción a GC América: Initial IQ One Body Layer over Metal Nancy Franceschi, CDT <i>Sponsored by GC America, Inc.</i> (1:00 p.m. – 3:00 p.m.)	Course C7 Human Resources Laws and Rules Jennifer McBennett <i>Sponsored by FDIA</i> (1:00 p.m. – 3:00 p.m.)
D COURSES 3:30 p.m. – 4:30 p.m. OR 3:30 p.m. – 5:15 p.m.	Course D1 Designing For Today and Tomorrow William Zanin <i>Sponsored by 3M ESPE</i> (3:30 p.m. – 4:30 p.m.)	Course D2 Go Digital Without Going Crazy - 3D Virtual Touch for Partial and Crown & Bridge Design Jeff Schwalbe, CDT <i>Sponsored by SensAble Technologies, Inc.</i> (3:30 p.m. – 5:15 p.m.)	Course D3 Laboratory Application of the Vita® 3D Master Shade Guide: Clinical Shade Selection and Laboratory Reproduction Felix Pages, CDT <i>Sponsored by VIDENT</i> Ceramics (3:30 p.m. – 5:15 p.m.)	Course D4 Partial Denture Frenzy "What Did I Do Wrong" Elmer Rose, CDT <i>Sponsored by Nobilium Ticonium</i> (3:30 p.m. – 5:15 p.m.)	Course D5 Comprehensive Implant Overdenture Design for Dental Technicians Hamid Shafie, DDS, CAGS <i>Sponsored by VIDENT</i> (3:30 p.m. – 5:15 p.m.)	Curso D6 E-max. "La Revolucion" Rafael Santrich <i>Sponsored by Ivoclar Vivadent, Inc.</i> (3:30 p.m. – 5:15 p.m.)	Course D7 Florida State Laws Affecting Dental Laboratories Bennett Napier, CAE <i>Sponsored by FDIA</i> Regulatory Standards Credit (3:30 p.m. – 4:30 p.m.)



CDT/REG Credits

All Southern States Symposium & Expo courses have been approved by the National Board for Certification for CDT/REG Credits.



AGD Credits

Approved PACE Program Provider FAGD/MAGD Credit Approval does not imply acceptance by a state or provincial board of dentistry or AGD endorsement. (5/11/2007 – 5/11/2011)

CDA Credits

The 2010 Southern States Symposium & Expo courses have been approved by the Dental Assisting National Board (DANB) to provide continuing education credits for Certified Dental Assistants. CE forms will be distributed at the close of the Friday and Saturday courses by FDIA staff. "DANB (Dental Assisting National Board) Approval" indicates that a continuing education course appears to meet certain specifications as described in the DANB Recertification Guidelines. DANB does not, however, endorse or recommend any particular continuing education course and is not responsible for the quality of any course content.

Course Descriptions – Saturday – May 8, 2010

Ceramics / Crown & Bridge

COURSE # A1 – 8:00 A.M. – 10:00 A.M.

Approved for 2 hours of Scientific Credit

“Ask Kris” Troubleshooting Dental Ceramics, Solving Everyday Problems”

by Kris Kersten, CDT

This presentation covers the science and easy techniques, which the ceramist can use to make their crowns look like “teeth”. It presents the background knowledge and the often overlooked technique “tricks” which the Master Ceramists use daily to achieve that elusive life like restoration. This program will inform the beginner through advanced ceramist about some of the latest in the Dental Laboratory field. It will also include timely information on the equipment and materials including CAD/CAM and some future technology. Kris’ lecture is full of unique practical techniques which the ceramist can immediately apply to their daily work. These techniques will solve problems, save you time and increase your quality.

COURSE # B1 – 10:15 A.M. – 11:15 A.M.

Approved for 1 hour of Scientific Credit

“Integrated Ceramics”

by Mike DiPaulo, CDT

Today, dental labs have a mix of PFM porcelains and ingots that are specific to each type of restoration. In most cases these materials cannot be interchanged, which results in confusion, longer processing times and large inventories. New technologies have been developed that overcome these issues. This presentation will show you how a single porcelain system can be used to fabricate PFM’s, veneer all-ceramic restorations, and how to use a single ingot for press-to-metal and all-ceramic restorations.

COURSE # B2 – 10:15 A.M. – 11:15 A.M.

Approved for 1 hour of Scientific Credit

“Dental Laboratory Business Strategies: A Comprehensive CAD/CAM Approach”

by Stratius Fotos, BA, CDT

This course is designed to familiarize attendees with a revolutionary CAD/CAM technology for the fabrication of dental restorations. The lecture will address several challenges dental labs face in today’s increasingly competitive environment and how the inLab System by Sirona quickly and easily solves many of these issues. The merits of competing technologies will be discussed in light of the overwhelming value of inLab. You will also learn the steps involved in the fabrication of full contour crowns, inlays, onlays, veneers and specifically pure zirconium copings/frameworks. The process includes capturing three dimensional data either by optical or laser scan; acquiring the preparation into a virtual model; restoration design and the many tools at your disposal to maintain integrity and control; the milling process;

working the restoration once milled; and how to move the restoration into final production via stain/glaze, infiltration/crystallization or sintering. Several tips and tricks will be discussed to minimize material waste, increase productivity and maximize utilization in your laboratory.

COURSE # C1 – 1:00 P.M. – 3:00 P.M.

Approved for 2 hours of Scientific Credit

“IPS EMAX... The New Restorative Standard”

by Lonnie Lee, CDT

Today’s requirements for function, strength and esthetics, coupled with increased demands for more simplified, predictable clinical applications all point to lithium disilicate as the most logical material option in a multitude of restorative situations for both anterior and posterior teeth. There currently exists a wide variety of processing options utilizing either new, state of the art digital technologies or time-tested, proven press technologies. This lecture will cover scientific materials overview, organizing various application systems for increased success, utilizing multiple applications for monolithic full and partial contour posterior restorations to increase accuracy, productivity and profitability, simplified, natural anterior esthetics with implants, advanced smile design (veneers vs. full contour applications), dentist-lab communication essentials and understanding crucial clinical requirements and dynamics.

COURSE # C2 – 1:00 P.M. – 3:00 P.M.

Approved for 2 hours of Scientific Credit

“Avanté® Press.tige™: No-Prep/Minimal Prep Veneers and Avanté® ZTM Porcelain for Zirconia”

by Jeff Yeider, CDT

This lecture will describe how to fabricate aesthetic, minimal prep pressed veneers using Avanté® Press.tige™ pellets. You will see how important it is to know the opacity of the material and how to control Hue, Chroma, Value and Opacity to obtain particular effects. The system was developed using the language of opacity and color. Using the tools suggested, the ceramist will learn how to fully use the Avanté® MicroCrystal Universal Porcelain system for all their ceramic needs, especially providing custom veneers with production time limits. This lecture will also discuss how to build up a crown directly on Zirconia with Avanté® ZTM by using traditional layering techniques. Pressed restorations will also be addressed by two alternative techniques: 1) cutback and layer using Dentin Pellets and Press Incisal and 2) stain and glaze using Translucent Pellets. These aesthetic pressed restorations can be used for both anterior and posterior teeth.

COURSE # C3 – 1:00 P.M. – 3:00 P.M.

Approved for 2 hours of Scientific Credit

“Alloys for Today’s Economy and Maximizing Your Refining Results”

by Marlin Gohn, CDT

Participants in this course will learn about Argen’s new economical alloys and the benefits of using them. Participants will also learn about new technology as well as the Assay and Refining process.

COURSE # D1 – 3:30 P.M. – 4:30 P.M.

Approved for 1 hour of Scientific Credit

“Designing For Today and Tomorrow”

by William Zanin

This course will cover new techniques for all ceramic restorations including: materials selection and proper techniques to ensure optimum esthetic results and new digital veneering systems that deliver both enhanced productivity for labs and excellent esthetics for dentists and patients.

COURSE # D2 – 3:30 P.M. – 5:15 P.M.

Approved for 2 hours of Scientific Credit

“Go Digital Without Going Crazy - 3D Virtual Touch for Partial and Crown & Bridge Design”

by Jeff Schwalbe, CDT

Through lecture and demonstration (not hands on), this SensAble course is designed to: provide an overview of how the SensAble Dental Lab System is used to digitally design flexible and metal removable partial frameworks and full contour for crown & bridge, including full metal, monolithic ceramic, PFM, and pressables. It will also demonstrate digital surveying techniques to identify undercuts and path of insertion; demonstrate digital waxing techniques using “3D Virtual Touch” to freely manipulate digital wax, pontics and bridge connectors, while waxing with precision and consistency and demonstrate time-saving techniques such as utilizing user-defined settings, and part and tooth libraries; automatically creating anatomical substructures, clasps, and mesh patterns.

COURSE # D3 – 3:30 P.M. – 5:15 P.M.

Approved for 2 hours of Scientific Credit

“Laboratory Application of the Vita® 3D Master Shade Guide: Clinical Shade Selection and Laboratory Reproduction”

by Felix Pages, CDT

The Vitapan® 3D Shade Guide and Porcelain Systems offer unique advantages to the dental technician reproducing simple shade guide requests to a complicated crown that may contain several effect colors. Many laboratories use the 3D porcelains however; few are taking full advantage of all the benefits offered by this system. Mr. Pages will demonstrate how easy it is to totally control the 3 components of a shade, Value-Chroma-Hue. This concept allows the ceramist to manipulate thick and thin areas of crowns and maintain the shade control on incredibly thin crowns. A new method for producing enhanced physiology on anterior and posterior crowns by controlling light - dark contrast zones within the crown itself or sets of crowns. Creating

Shape with Color manipulation is the key and the 3D system is unique in this respect. This technique will make a huge difference in the “look” of your crowns without any added labor. This technique is very fast, simple to use and totally applicable to every crown you fabricate.

Regulatory Standards

COURSE # A3 – 8:00 A.M. – 10:00 A.M.

Approved for 2 hours of Regulatory Standards Credit

“Staying Competitive by Focusing on Quality Systems and Good Manufacturing Practices”

by Ricki Braswell, CAE

This course will cover an introduction to FDA’s QS/GMP, it will outline steps to developing these systems and help identify and address inefficiencies that cost laboratories time and money.

COURSE # B3 – 10:15 A.M. – 11:15 A.M.

Approved for 1 hour of Regulatory Standards Credit

“Are You Ready to Regulatory Rrr-uuu-uble?!”

by Gary Morgan, CDT & April McDowell

Join SafeLink Consulting’s Gary Morgan, CDT and April McDowell for a fun-filled, interactive and informative session covering important topics regarding compliance with OSHA and FDA in dental laboratories. Two “feuding” groups will battle it out with the audience’s assistance to explore what the regulatory “surveys say” about these topics. (This session meets the NBC requirement for documented scientific credit under Regulatory Standards.)

COURSE # D7 – 3:30 P.M. – 4:30 P.M.

Approved for 1 hour of Regulatory Standards Credit

“Florida State Laws Affecting Dental Laboratories”

by Bennett Napier, CAE

Effective January 1, 2009, the laws and rules governing dental laboratories doing business in Florida changed significantly. These new requirements address material disclosure, point of origin disclosure and continuing education for dental technicians. Every owner, manager and technician should be informed about how to comply with the new law. This interactive workshop will provide you with a clear understanding of your responsibilities on these issues so you are ready.

Removables

COURSE # A2 – 8:00 A.M. – 10:00 A.M.

Approved for 2 hours of Scientific Credit

“RPD Design Course”

by Martin Schmid, CDT

In this course, the instructor will guide the participants through the fundamentals of the “European” case design. At the beginning of

this presentation technicians will learn some helpful details about the fulcrum line, chewing forces and clasp designs. The main focus of this course will be designing cases in an interactive setting. (Feel free to bring your own cases that can be reviewed by the group.) This course will also assist those RPD technicians that are using or considering CAD/CAM systems to better understand design principles.

COURSE # A4 – 8:00 A.M. – 10:00 A.M.

Approved for 2 hours of Scientific Credit

“Removable Prosthetics: Practical Fabrication Tips, Techniques and Products”

by Tom Zaleske

Technicians are challenged on a daily basis to fabricate esthetic and functional products in a consistent and accurate manner because of the individualized nature of dental prosthetics. Practical approaches in these areas are essential in today’s dental laboratory environment in order to sustain, grow, or set our businesses apart. This lecture will continue with last season’s theme and continue to explain and illustrate a variety of practical tips, techniques and products that can be immediately implemented in to any removable laboratory model. Topics include: further techniques and applications for Versacryl; a thermal-adjustable acrylic; a timely segment involving products and techniques for rehabbing older delivered prosthetics; immediate denture fabrication tips; practical flange and base contour which enhance comfort, fit, and function; finishing techniques, tips, and products and a random tips segment which covers a plethora of topics.

COURSE # B4 – 10:15 A.M. – 12:15 P.M.

Approved for 2 hours of Scientific Credit

“The New Age of Removable Excellence”

by Donald Yancey, CDT

This course will provide a look at the new next generation of modern materials, tools and systems for removable that will make a positive difference for your laboratory in production, performance, esthetics and profitability. Update your lab for the future of removable excellence and get ahead of your competition..... Why is it so difficult and time consuming to teach technicians how to set teeth? Esthetic, simplified, predictable set ups and communication tools for you and your doctor to do it right the first time!

COURSE # C4 – 1:00 P.M. – 3:00 P.M.

Approved for 2 hours of Scientific Credit

“Digital Photography for the Removable Lab”

by Tom Zaleske

One of the greatest challenges in clinical dentistry is the successful execution of esthetic “removable prosthetic” tooth placement. Using a simple outlined technique for taking sequential photos of the patient that portray the framing of the rim and subsequent tooth try-in by the lips and mouth at speaking distance, the dental team can hone

in on the esthetic needs of each patient with immediate physical referencing. All of this, as well as, photographic protocols and area design suggestions for in-lab case tracking communication and quality control will be discussed in this course.

COURSE # D4 – 3:30 P.M. – 5:15 P.M.

Approved for 2 hours of Scientific Credit

“Partial Denture Frenzy “What Did I Do Wrong””

by Elmer Rose, CDT

This course will discuss Cast Partial Denture Frameworks covering things experienced technicians may have forgotten, tips that new technicians would benefit from knowing and essential advanced procedures for fabrication of both low heat and high heat frameworks.

Implants

COURSE # A5 – 8:00 A.M. – 10:00 A.M.

Approved for 2 hours of Scientific Credit

“Predictable Attachment Solutions: Case Design for Partials and Overdentures”

by James Ellison, CDT

Choosing the best attachment for a particular case design can be confusing, but it doesn’t have to be. Seven simple questions are all you have to answer to identify the best attachment for any partial denture or overdenture. This course will present the biomechanical considerations of the precision retained partial denture. It will cover the proper use of intra and extra-coronal attachments and include an informative slide series documenting several of the more popular attachment systems. Secondly, the overdenture will be considered. This rapidly growing area of dentistry will be discussed from the biomechanical as well as clinical aspect, including stud and bar systems. Those attachments that have become popular for implant prosthetics will be considered in detail. New innovations and techniques in the fabrication of implant overdentures will be also exhibited.

COURSE # B5 – 10:15 A.M. – 1:15 P.M.

Approved for 3 hours of Scientific Credit

“Maximizing the FEE (Function, Esthetics, Excellence)”

by Jim Collis, CDT

This advanced course in removable prosthodontics will cover all aspects of fabricating removable appliances, which afford the ultimate in appearance and satisfaction to patients. Central to the discussion will be the tooth selection process as it relates to providing the best appliance functionality. This course will delve into the wide variety of factors which dictate the selection of a particular occlusal scheme and identify which line of VITA teeth best satisfies those requirements. The course will also cover techniques for creating the most esthetic

continued next page

Course Descriptions – Saturday – May 8, 2010 (continued)

full and partial denture bases. It will discuss the comparative quality of different acrylic materials available, as well as the specific circumstances for different processing techniques including: injection, pour, microwave, and press-pack. Then, to take your work product to the next level of excellence, the course will explore cutting edge techniques for naturalizing the denture base and denture teeth using modern light cure products. The objective is excellence in result, a removable appliance that functions and looks completely natural in appearance. The remaining portion of the course will be a hands-on demonstration of the setup technique for the recently introduced VITA MFT line of teeth.

COURSE # C5 – 2:00 P.M. – 3:00 P.M.

Approved for 1 hour of Scientific Credit

“Bar Survival Guide”

by Robert Henson, CDT

This course will entail the uses of implant supported milled titanium superstructures, both hybrids and over dentures. Discussion will include the proper information needed to correctly design and fabricate the superstructure such as matrixes and diagnostic casts. Minimal dimensions for design and manufacturing will also be covered. Equipment used in the fabrication process will also be discussed in conjunction with degrees of accuracy in the final product.

COURSE # D5 – 3:30 P.M. – 5:15 P.M.

Approved for 2 hours of Scientific Credit

“Comprehensive Implant Overdenture Design for Dental Technicians”

by Hamid Shafie, DDS, CAGS

There are more than a couple hundred different attachments available on the market. One of the biggest challenges in implant supported overdenture cases is choosing proper attachment assembly since wrong attachment assembly can lead to rapid implant failure. This course will cover biomechanical considerations for implant-supported overdentures; classification of attachments based on nature of their resiliency; indications and contraindications of each attachment assembly; risk factors associated with different overdenture design; common clinical and laboratory problems and solutions for each problem; giving a guideline for classification of attachments and a comprehensive review of mechanical properties of different attachment indications and contraindications of each type of attachment.

Español/Spanish

All of the courses below will be presented in Spanish. / Todos los cursos abajo serán presentados en español.

CURSO # A6 – 8:00 A.M. – 10:00 A.M.

Aprobado por 2 horas de crédito científico

“Fundamentos Para Reproducir la Estética de Dientes Naturales”

Presentado por Felix Pages, CDT

Esta presentación es el resultado de varios estudios científico sobre el color de dientes naturales. El desarrollo de guías de color a base de estos estudios a facilitado la fabricación de cerámicas dentales para asemejarse a los dientes naturales. El uso de las cerámicas a base de el sistema 3D se presta para hacer cambios mínimos en cada propiedad de color valor-croma-ono, que es el punto clave para manipular la cerámica y lograr el color exacto de los dientes. Esta presentación les enseña la técnica para poder lograr reproducir coronas de cerámica que luzcan como dientes naturales.

CURSO # B6 – 10:15 A.M. – 11:15 A.M.

Aprobado por 1 hora de crédito científico

“Replicando la Morfología de los Dientes Posteriores en la Modelación de la Porcelana”

Presentado por Nery Paredes

Este curso demostrara una manera simple de lograr replicar la naturaleza de los dientes posteriores en el modelado de la porcelana. Esta técnica puede ser usada con cualquier sistema de porcelana. La ventaja de usar esta técnica en el modelado es que ayudara a reducir el tiempo y costo que se invierte tallando las coronas.

CURSO # C6 – 1:00 P.M. – 3:00 P.M.

Aprobado por 2 horas de crédito científico

“Introducción a GC América: Initial IQ One Body Layer over Metal”

Presentado por Nancy Franceschi, BA, CDT

Aprenda cuan productivo puede ser su laboratorio mediante la implementación de este revolucionario sistema para cerámica, GC Initial One Body Layer over Metal. Mediante el uso de este concepto, podrá lograr mejor uso de su tiempo y ahora pueden disfrutar de los beneficios de una mayor precisión y productividad optimizada sin sacrificar el servicio de atención al cliente o calidad. Introducir GC Initial IQ – un nuevo concepto que le facilitara manejar y maximizar sus recursos existentes que a su vez aumentara los ingresos de su laboratorio.

CURSO # D6 – 3:30 P.M. – 5:15 P.M.

Aprobado por 2 horas de crédito de desarrollo profesional

“E.max. “La Revolucion”

Presentado por Rafael Santrich

Diferentes tecnicas y diferentes aplicaciones de uso de e.max

Laboratory Management

COURSE # A7 – 8:00 A.M. – 10:00 A.M.

Approved for 2 hours of Professional Development Credit

“Incorporating Dawson Principles Into Your Laboratory Management Routine”

by Rick Sonntag, RDT

This seminar is designed to show technicians how the time-tested principles espoused by Dr. Peter Dawson can improve the quality, efficiency and even the profitability of your laboratory. Rick Sonntag, RDT will give an overview of the Complete Dentistry concept and then use that foundation to incorporate the simple and repeatable steps necessary to reduce remakes, achieve consistency, enhance predictability and give your clients the peace-of-mind they need to build solid relationships with their labs.

COURSE # B7 – 10:15 A.M. – 12:15 P.M.

Approved for 2 hours of Professional Development Credit

“Effective Marketing for Small Labs”

by Jan van der Poll, MS

This course will take you through a SWOT analysis of your laboratory, defining your Strengths, Weaknesses, Opportunities and Threats. It will also assist you with establishing a system of quality control checkpoints throughout the production process. Customer communication systems, measurement of sales growth, direct labor, gross profits, net profits and marketing and sales relative to revenue growth will also be covered.

COURSE # C7 – 1:00 P.M. – 3:00 P.M.

Approved for 2 hours of Professional Development Credit

“Human Resources Laws and Rules”

by Jennifer McBennett

Do you know the employment regulations that cover your lab? Whether you are hiring, firing, laying-off, downsizing, etc., your employees can cost you lots if you do not follow fair and consistent employment practices. Attend this course to learn all about these important laws and rules.

Course # D7 – 3:30 p.m. – 4:30 p.m.

Approved for 1 hour of Regulatory Standards Credit

“Florida State Laws Affecting Dental Laboratories”

by Bennett Napier, CAE

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May 6 – 8, 2010
Buena Vista Palace Hotel & Spa
Lake Buena Vista, FL

Registration Information

Please print or type. Please photocopy form for additional registrants.

CDT RG DDS DMD Other:

First Name: Last Name: CDT/RG Number (if applicable):

Laboratory, Dental Practice or Organization: CDL DAMAS

Address:

City: State: Zip:

Phone: Fax: E-mail:

NOTE: For CDT/RG Registrations, you MUST include your CDT/RG Number. Any forms received without this number marked for the CDT/RG registration will be charged the Non-Member rates.

FULL REGISTRATION

Includes: Thursday Welcome Reception, Friday Keynote Session, Friday Awards Luncheon, Friday Night Reception, choice of Saturday courses and unlimited admission to the Expo on Friday and Saturday

- FDLA Member \$275 (\$300 after 4/23/10)
CDT/RG (any state) & Dentists \$300 (\$325 after 4/23/10)
Non-Member \$425 (\$450 after 4/23/10)
Subtotal Due: \$

FRIDAY ONLY REGISTRATION - MAY 7, 2010

Includes: Thursday Welcome Reception, Friday Keynote Session, Friday Awards Luncheon, Friday Night Reception and unlimited admission to the Expo on Friday

- FDLA Member \$200 (\$225 after 4/23/10)
CDT/RG (any state) & Dentists \$225 (\$250 after 4/23/10)
Non-Member \$350 (\$375 after 4/23/10)
Subtotal Due: \$

SATURDAY ONLY REGISTRATION

- MAY 8, 2010

Includes: Choice of Saturday courses and unlimited admission to the Expo on Friday and Saturday

- FDLA Member \$125 (\$150 after 4/23/10)
CDT/RG (any state) & Dentists \$150 (\$175 after 4/23/10)
Non-Member \$175 (\$200 after 4/23/10)
Subtotal Due: \$

Age Restrictions & Stroller Policy:

No children in strollers or children under the age of 15 will be allowed access into the exhibit hall during booth setup, show hours or during booth dismantling.

EXHIBITS ONLY REGISTRATION

(pass good for entry into Expo either Fri. or Sat. or both days)

- FDLA Member \$15
Non-Member \$45
Subtotal Due: \$

ADDITIONAL EVENT OPTIONS

- FDLA Friday Awards Luncheon \$35 each ticket
FDLA Friday Night Reception \$35 each ticket
Subtotal Due: \$

GOLF TOURNAMENT - MAY 6, 2010

Matheson Memorial Golf Tournament
(See page 9 for more details. Must be paid in advance.)

- Conference registrant or exhibitor \$115
Golf Only \$130
Handicap/Estimated Average Score
Foursome Requests:
Subtotal Due: \$

SAFELINK WORKSHOP - MAY 6, 2010
Implementing Your FDA Compliant Quality System - by Gary Morgan, CDT, and April McDowell.

- Includes: Thursday Welcome Reception
First Person to Register from a Laboratory (Includes complete workbook) \$495 (\$525 after 4/23/10)
Additional Laboratory Employee(s) Quantity: (includes workbook summary) \$99 each (\$130 after 4/23/10) (Please provide additional names with registration.)
Subtotal Due: \$

3 Ways to Register

MAIL: Return Registration Form, Postmarked by April 23, 2010, to: 2010 Southern States Symposium & Expo (FDLA), PO Box 12189, Tallahassee, Florida 32317

FAX: Fax registration form along with credit card information to (850) 906-0077.

INTERNET: Go to www.fdlanet and click on the conference tab, then click on the link for online registration. You must use a Master Card, Visa or AMEX to register online.

Payment TOTAL ENCLOSED: \$

Check (payable to FDLA) Check #

Credit Card: MC Visa AmEx

CC #: Security Code*:

Exp: Security Code*:

Cardholder Signature:

Print Name:

Billing Address (if different from above):

*This is the 3 digit number found on the back of the card. AMEX: This is the four digit number found on the front of your card.

Refund Policy: Written notification is required for all refunds. Refund requests received by April 23, 2010 will receive a refund less a \$25 administrative fee. No refunds will be paid after April 23, 2010.

ADA: If you have special needs that require accommodations, please notify FDLA in writing prior to April 23, 2010.

Southern States Symposium & Expo Dress Code: The dress code for the 2010 Southern States Symposium & Expo daytime seminars and courses is business casual (no t-shirts, tank tops or flip flops please).

For more information, contact FDLA's Southern States Symposium office by phone: (866) 873-FDLA or email: fdlareg@mcraremeetings.com